

Our Supporter Promise

Our supporters and fundraisers are at the heart of everything we do. We rely on your support to provide our vital services, and you are helping us raise awareness and understanding of scleroderma and Raynaud's, and supporting research to hopefully one day find a cure.

What can you expect from the SRUK team?

- We will respond to all emails and phone calls within 2 working days. If for any reason it's going to take us a bit longer to answer your query, we will let you know
- We will take the time to understand why you are choosing to support SRUK, and help you choose the most appropriate and exciting way to support us
- We will provide dedicated fundraising support, branded materials and social media promotion as appropriate
- We will keep your personal information safe, and if you tell us you don't want to be contacted in a particular way, we will not do so
- We will process your donations within a reasonable timeframe, and acknowledge your donation as appropriate
- We will say thank you and let you know how your donations are helping our community. We will provide as much information about our current projects as we can, so that you can understand just what a difference your support makes

**We really mean it when we say we couldn't do it without you
- thank you so much for supporting us!**